



COVID-19 Support Services Program Overview

Key Priorities



Provide food assistance to those impacted by COVID-19 and/or in a high-risk population



Ensure program decisions prioritize underserved communities



Address immediate food insecurities in vulnerable populations

Who's Eligible?



People who live in one of 34 North Carolina counties with food box delivery services



An individual is eligible if they are:

1. Quarantining or isolating due to request from health official
2. Sheltering-in-place due to having a high-risk condition

Overview

The COVID-19 [Support Services Program \(SSP\)](#) supports people in 34 counties who need access to food to successfully quarantine, isolate, shelter-in-place due to COVID-19. SSP partners with Community Health Workers to perform food needs assessments in covered counties, with food box deliveries performed by the Food Bank of Central & Eastern North Carolina (FB CENC).

Eligibility

Individuals eligible for the program include those in one of the 34 counties who tested positive for or were exposed to COVID-19 and need food to safely quarantine or isolate, **OR** those who fall into the CDC's high-risk category for severe illness due to COVID-19 and need food to safely shelter-in-place. *See back page for eligibility details on counties served and high-risk conditions.*

Who Is a Community Health Worker?

Community Health Workers (CHWs) are based locally to connect North Carolinians to emergency food services through SSP.

[Learn more](#) about the CHW program. [Find out the CHW contact in your county.](#)

Getting Connected to SSP Services



An individual connects with a Community Health Worker in person or by phone



A Community Health Worker identifies food needs due to COVID-19



An individual and the CHW complete and submit an attestation form, attesting to eligibility criteria

Receiving SSP Services



Food Bank of Central & Eastern NC reviews referral for food delivery



Food Bank of Central & Eastern NC connects with individuals to deliver food box(es)



Support Services Program - Eligibility Details

Am I in an SSP County?

| Vendor | Counties | Phone Number(s) |
|-------------------------|--|---|
| El Centro Hispano | Durham, Harnett, Lee, Moore, Orange, Person, Richmond, Vance | 919-687-4635 ; 919-945-0132 ; 984-208-2158 |
| Mt. Calvary Center | Brunswick, Columbus, New Hanover, Pender, Sampson, Scotland | 910-300-6322 ; 910-300-6039 |
| One to One with Youth | Greene, Lenoir, Wayne | 919-731-2119 ; 919-731-4290 |
| Southeastern Healthcare | Chatham | 919-396-7571 ; 919-432-2957 |
| | Franklin, Nash, Wilson | 919-723-8635 |
| | Granville | 252-430-7999 |
| | Johnston, Wake | 919-713-3399 (English) ; 919-740-3840 (Spanish) |
| | Warren | 252-430-7999 |
| Vidant Health | Carteret, Craven, Jones, Onslow, Pamlico | 252-377-5224 |
| | Edgecombe, Halifax | 252-377-5234 |
| | Duplin, Pitt | 252-531-2881 |

Do I Have a High-Risk Condition?

Adults 65+ and historically marginalized populations are considered at an increased risk of becoming severely ill due to COVID-19. Adults of any age with the conditions listed below can also be more likely to get severely ill from COVID-19.

CDC High-Risk Medical Conditions

- Disabilities
- Congregate Settings
- Cancer
- Chronic Kidney Disease
- Chronic Lung Disease
- Dementia
- Diabetes (Type 1 or Type 2)
- Down Syndrome
- Heart Conditions
- HIV infection
- Immunocompromised state
- Liver disease
- Overweight or Obese
- Pregnancy
- Sickle cell disease or thalassemia
- Smoking (current or former)
- Solid Organ or blood stem cell transplant
- Stroke or cerebrovascular disease
- Substance use disorders

Source: www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-medical-conditions.html



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